

Date

Ms. Mary Smith
222 Central Ave.
St. Paul, Minnesota

Dear Ms. Smith:

We are happy to announce a new project at HealthPartners to improve the quality and safety of dental care for our patients. The project will take advantage of our computerized medical and dental records. As part of the project, the HealthPartners Dental Group has developed specific recommendations on how to best care for patients with certain medical conditions.

Another part of the project is sending letters to patients who may have a medical condition that could affect their oral health. We are sending you this letter because you have dental visit scheduled and you may have one of more of the following conditions:

- Congestive heart failure
- Dry mouth (Xerostomia)
- Diabetes
- Breathing disorder (COPD, Chronic Obstructive Pulmonary Disease)

At your visit, you may wish to ask your dentist or dental hygienist to review the specific recommendations with you. Your dental provider will be able to review them in your computerized dental record through the medical link.

This letter is being sent to you as a courtesy of HealthPartners and our interest in making sure you get the best care possible. If you have any questions about this letter or the quality and safety project, please contact the dental clinic where your next appointment is scheduled.

Sincerely,

HealthPartners Dental Group