

Clinical Decision Support System Satisfaction Survey

Indiana University, Indianapolis, Indiana

This is a questionnaire designed to be completed by clinical and office staff in a pediatric setting. The tool includes questions to assess staff attitudes and benefit assessment of a clinical decision support tool.

CHICA Satisfaction Survey

Record ID _____

Date: _____

(M-D-Y)

RA collecting survey: _____

You are being asked to participate in research. Participation is voluntary. The only risk to this anonymous survey is possible discomfort in answering questions. As a user of CHICA, your participation may benefit you by helping us to improve CHICA. If you have any questions about this research, you may contact _____ at _____ . If you agree to participate, please complete this brief set of questions. In addition, feel free to add any comments or suggestions you have about CHICA.

Please indicate your level of agreement with each of the statements below by filling in the corresponding response.

I rarely, if ever, use CHICA.

- Strongly Agree
 Somewhat Agree
 Neutral
 Somewhat Disagree
 Strongly Disagree
 N/A

CHICA sometimes reminds me of things I otherwise would have forgotten.

- Strongly Agree
 Somewhat Agree
 Neutral
 Somewhat Disagree
 Strongly Disagree
 N/A

CHICA tends to slow down the clinic.

- Strongly Agree
 Somewhat Agree
 Neutral
 Somewhat Disagree
 Strongly Disagree
 N/A

CHICA makes documentation easier.

- Strongly Agree
 Somewhat Agree
 Neutral
 Somewhat Disagree
 Strongly Disagree
 N/A

CHICA often makes mistakes.

- Strongly Agree
 Somewhat Agree
 Neutral
 Somewhat Disagree
 Strongly Disagree
 N/A

CHICA has uncovered issues with patients that I might not otherwise have found out about.

- Strongly Agree
 Somewhat Agree
 Neutral
 Somewhat Disagree
 Strongly Disagree
 N/A

I would rather not use CHICA.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

CHICA has too many technical problems.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

I often disagree with the advice CHICA gives.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

The handouts CHICA produces are useful.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

Technical support for CHICA is very good.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

CHICA makes lots of errors.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

CHICA improves quality of care.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

CHICA integrates well with Epic.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

I like that CHICA sends an email when it "thinks" I didn't address a serious risk (suicidality, domestic violence, child abuse).

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

CHICA does things for me that Epic does not. (Please specify below)

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

What does CHICA do for you that Epic does not?

CHICA helps me identify young children with night wakings who need behavioral intervention.

-
- Strongly Agree
 - Somewhat Agree
 - Neutral
 - Somewhat Disagree
 - Strongly Disagree
 - N/A

CHICA helps me identify children at risk for obstructive sleep apnea.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

CHICA helps me manage children with obstructive sleep apnea.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

CHICA helps me take care of problematic bedtime media use.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

CHICA helps me take care of sleep problems.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

CHICA helps me assess and plan readiness for youth-to-adult transition in my patients.

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

I talk to all of my patients with epilepsy about sudden unexpected death in epilepsy (SUDEP).

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree
- N/A

Please provide the following information about yourself:

Role in clinic:

- Physician
- Nurse
- MA
- Front Desk
- Other
- N/A

Other role in clinic:

(Other clinic role)

Time in clinic:

- Full Time
- Part Time
- N/A

Percent part time in clinic:

(Part time percentage)

*If you are a physician, please also provide the following information:

Are you:

- Faculty
- Resident
- N/A

Year completed residency (Faculty) or residency year
(Resident)

Primary Specialty:

- Pediatrics
- Meds/Peds
- Other
- N/A

Other primary specialty:

(Other primary specialty)

Average number of children 12 years old or younger
you see per week:

- 1-25
- 26-50
- 51-75
- 76-100
- More than 100
- N/A

Average number of children 13-18 years old you see
per week:

- 1-25
- 26-50
- 51-75
- 76-100
- More than 100
- N/A

Please provide any suggestions or comments you have
about CHICA:
