Oklahoma Patient Survey

Tahlequah City Hospital, Tahlequah OK

This is a questionnaire designed to be completed by patients in an ambulatory setting. The tool includes questions to assess the current state of electronic health records.

Rough Draft - Patient Survey

	OK	MP	PB	FF	OW	OR
1. How did you hear about us?	○	○	○	○	○	○

	SD	D	N	A	SA
2. This is my first visit here.	○	○	○	○	○
3. I am satisfied with the amount of time I have waited to be seen.	○	○	○	○	○
4. The check-in person had to ask me for all of my information.	○	○	○	○	○
5. I did not have to repeat most of my information for registration.	○	○	○	○	○
6. The doctor or nurse/counselor had to ask me for all of my information.	○	○	○	○	○
7. The doctor or nurse/counselor only needed to update my information and not ask all of it again.	○	○	○	○	○
8. When I talked with the doctor or nurse/counselor about the reason for my visit, they had all the information they needed to take care of my problem.	○	○	○	○	○
9. Sometimes there are test results or medication history missing that my doctor or nurse/counselor needs to take care of my problem.	○	○	○	○	○
10. Sometimes I have to come back for a return visit because some of my information is missing.	○	○	○	○	○
11. Sometimes it is hard for me to remember the medicines that I am taking.	○	○	○	○	○
12. I have a hard time remembering the names of the medicines and their dosages.	○	○	○	○	○
13. I feel less frustrated when my doctor or nurse/counselor can look up my medical records easily on the computer.	○	○	○	○	○
14. I feel some worry about my medical records being kept on the computer.	○	○	○	○	○
15. The information provided to me about my tests, treatments, and/or procedures was clear and helpful to me.	○	○	○	○	○
16. It was easy to schedule my appointment for follow-up tests, procedures, and/or outside appointments with other providers.	○	○	○	○	○
17. The staff showed concern for my privacy and the privacy of my medical information.	○	○	○	○	○
18. I feel that I receive the best care when my healthcare provider can look up all my information on the computer including the medicines I'm taking.	○	○	○	○	○

B W M H S A S